DigitalCast

REACH BEYOND LIMITS

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DigitalCast is a leading network solutions and Satellite internet service provider (VSAT)
We provide Several IT and communication services and solutions which depend on the integration between several technologies to achieve the customer needs. Enabling critical communications and IT solutions to cover the business needs all over Middle East and Africa.

DigitalCast is an IT consultation company who specialized in hardware, software & network solutions. We have professional pre-sales team who can assist you to find the best customized solutions to your work and to reach the better IT solution for your firm.

OUR VISION

To be the leading IT solution Provider

Locally
- Provide a competitive IT services for the market.
- Participate in the development of national IT industry.

Globally
- Get a competitive place among the world's leading Service providers.
- Build the company's image as a reliable and trustworthy partner.

OUR MISSION

Our mission is to make technology an asset for your business. We work around your business.

We strive to make technology integrate seamlessly with your business so that it can grow.

As your technology partner, when your business grows ours will grow with you, therefore, we will work hand in hand with you to support your growth.

DigitalCast
REACH BEYOND LIMITS

OUR SERVICES

Video Conferencing & VOIP Solutions

Maritime

VSAT

Network CPE

Global Support & Dispatching Services

Data center

Design & implementation

Networking Solutions

VOIP

Back Up Links

Main Links

Satellite Communications Services| VSAT

Web Services

Security and Surveillance Solutions

SATELLITE BROADBAND
SERVICES VSAT

DigitalCast V-SAT services offer a unique combination of shared and dedicated bandwidth to support Voice, Data and Video applications and Enterprise networks, distance learning, disaster recovery, e-Commerce, military, maritime, oil & gas and Broadcast. Digital cast offers guaranteed high quality of service with customizable BIR to CIR ratios and individual QOS setup per each remote. - DigitalCast provides VSAT coverage for North Africa, South Africa, Middle East and Europe. - DigitalCast provides C-Band, Ku-Band and Ka-band. - DigitalCast have full Ka-Band coverage over Libya.

- iDirect Managed Services
- Point to Point (SCPC/SCPC)
- Point to Multipoint
- SCPC/DVB-S2
- Private Network/VNO
- Inmmarsat Services
- Satellite Phones

COMTECH HUGHES Intellian VF Satellite. Solutions. The World.

iDIRECT Government Newtec ViaSat THURAYA

inmarsat ANDREW

VSAT Inmarsat & Thuraya Services

DigitalCast is an Inmarsat Service Provider for FleetBroadband for Maritime, BGAN (Broadband Global Area network) for Terrestrial and Pro as our satellite phone service. Inmarsat's broadband services are widely accepted in the marketplace and DigitalCast makes special use of the technology to deliver three hybrid solutions for situations where communications availability is critical.

01 — COVERAGE COMPLETION — SOLUTION 1

Optimized for our global Ku-band maritime service, Fleet Broadband is used whenever and wherever the VSAT signal is unavailable

02 — BACKUP SOLUION — SOLUTION 2

For critical communications requiring 99.99 % availability, we offer a link-switching service whereby VSAT is treated as the lower cost primary route and Inmarsat Service as it's backup

03 — REMOTE ACCESS MANEGMENT — SOLUTION 3

A remote troubleshooting and rapid recovery service to the remote site in the event of VSAT outage. The key benefits are:
• Maximize up-time of the broadband VSAT service by online troubleshooting
• Cost reduction associated with fewer site maintenance visits

BACKUP SOLUTION

The satellite Business Continuity solution helps businesses stay running at all times. Business Continuity is redundant Internet access that gives businesses the ability to automatically switch traffic among multiple Internet connections. When the primary link goes down, the satellite link takes over. Meanwhile, QoS prioritization guarantees bandwidth to most important applications.

VSAT backup solution options:

Cold Backup
Provide you with VSAT system that can be function (enabled) when you contact us for activation and this is done 24/7.

Hot Backup
Hot Backup is much simple and much richer with features. with this solution (Hot Backup) you can have:
• An option of Broadband or Dedicated backup service running 24/7 and pay only for your usage of GB's
• Speed packages from 2Mbps Download / 512Kbps Upload and up-to 22Mbps Download / 7Mbps Upload.
• fail-over public IP's.

The global support & Dispatching services

DigitalCast provides technical support around the Globe by its Dispatching Department.
Dispatching department provides a huge database for our technicians which are available to make any maintenance, site survey and installation for any VSAT Band (C-Band, KU-Band and KA Band), Networking devices and maritime, also providing the equipment required for the maintenance or the installation (varies from country to another).

Dispatching services
DigitalCast can provide the following services

VSAT Site Surveys

We provide VSAT Site survey in any location with a detailed report

VSAT Installation services:

We can provide a VSAT installation for all antennas types, sizes and VSAT system De-commissioning & Relocation with a detailed report

Maintenance services

We provide all types of maintenance (preventive and corrective maintenance)

Maritime services:

We provide Maritime installation and maintenance services for clients operating at overseas.

License:

DigitalCast provide license in Egypt and in several countries within our coverage. The license is provided only in the countries that don't have governmental restrictions. We provide License through our licensed partner in each country with cost effective and outstanding service

CPE:

We provide Site Survey, installation, Maintenance & Logistics services for (Routers, Switches, Firewalls, Racks passive networks, out of band modems ...etc.).

1 2 3 4 5 6

DISPATCHING COVERAGE

Our service coverage is increasing from day to day through hiring a qualified field engineers and technicians and with acting on a partnerships with many of our successful partners to help us to provide a high quality of service with high response time even in some restricted or dangerous areas like Syria, Libya and Middle Africa. Our local partners in some countries helping us to provide the license facility to our customers and handling the legality issues.

Networking
Solutions

If your network is not performing as it should, or you're planning an office move - DigitalCast can help to save you money, and headaches! We have the experience and know-how to plan, supply and implement a complete computer network built on the latest CAT6 and fiber standards. Whether you just need a single data point or a network with thousands of sockets, we can manage the process from start to completion in the most efficient and least - disruptive way possible from start to completion.

- Data centers
  - Building a New Data Center Space
  - Moving to a Colocation Space
  - Expanding an Existing Data Center

- Network design implementation
- VOIP

VOIP SOLUTIONS

DigitalCast provides pure IP telephony solutions for all types of businesses securing international calls using your high-speed Internet connection (VoIP) and helps you save money every month with great calling plans. You can choose international and domestic plans that include unlimited calling plus a full range of features.
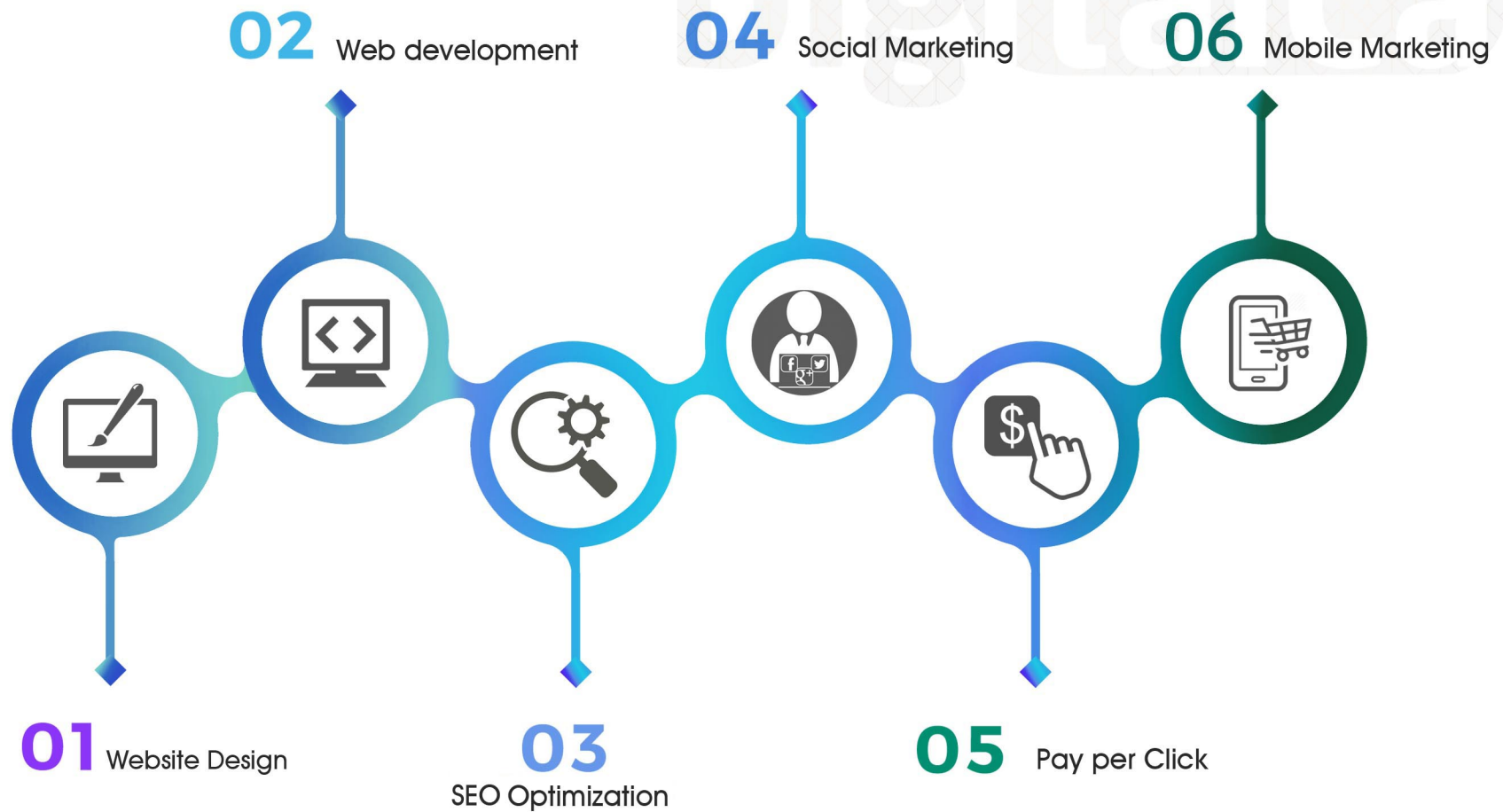
DigitalCast VOIP features

- Voicemail Anywhere and Anytime
- Local Numbers Worldwide
- Caller ID with Name
- Privacy & Safety
- Online Account Management

CCTV SECURITY SURVEILLANCE

DigitalCast security surveillance products and maintenance services are including virtual monitoring, DVR solutions and remote data backup and storage give peace of mind to business owners and provides CCTV camera solutions with the highest video quality.

VIDEO CONFERENCING

DigitalCast videoconferencing services will save your time, stress and travel expenses. Today's videoconferencing technology makes face-to-face communication possible, cost-effective, and convenient. speak to hundreds of people at once, share content, record information and play it back whenever you want with highest quality and high definition video conferencing and best quality picture displays, crystal-clear high quality audio and a full-size display that makes you feel like you're all in the same room together.

STPVOICE

Web Services

We offer a wide range of Digital Marketing & Web Development Services.
Our services includes:

02 Web development

04 Social Marketing

06 Mobile Marketing

01 Website Design

03 SEO Optimization

05 Pay per Click

Projects references

DigitalCast performed the below 3 projects for I internet solutions company based in South Africa.

- 1st project was in the 2nd quarter of 2014 as we performed antenna relocation for the South African embassies in 8 countries such as (Dubai, Abu Dhabi UAE, Kuwait, Qatar and Oman)
- 2nd project was in the 2nd quarter in 2014 as we performed VSAT preventive maintenance for the South African Embassies in 20 countries.
- 3rd project was in the 1st quarter in 2015 as we performed VSAT preventive maintenance for the South African Embassies in 20 countries.
- In the 3rd and 4th quarter of 2014 we performed some corrective maintenance for the South African embassies in more than 15 countries.

In the above projects, we were able to perform some tasks in restricted and dangerous areas such as (Libya, Syria and Palestine)

We are a registered dispatching vendor for Verizon VSAT and CPE services all over the world.
- Corrective maintenance, relocations and installations in many countries all over ME and Africa.

CANAR Sudan

Installation for new iDirect Hub in Sudan (Omdurman Teleport) and installation for 50 terminals all around Sudan.

EGPOWERS

Working with them as a technical arm in many VSAT projects for Egyptian MOFA and Army like surveying for the Egyptian MOFA.

Why DigitalCast?

- All our engineers are GVF certified
- We are not just a dispatching team who is responsible to prepare Filed engineers on site, our NOC engineers are a technical team who can handle the whole task.
- We are using a ticketing system which will ensure to have the task history with instant updates with all the actions taken.
- 24/7 Support service.
- 24/7 Escalation matrix availability.
- High response time for our customer requests, our Team will respond within 1 hour with an acknowledgement for the request and will proceed in arranging the technicians directly.
- We provide professional reports for the finished tasks with all the details, pictures and the next actions if needed, these reports are monitored by the NOC team to ensure high quality reports.

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